Ordering a new search

There are four different options for requesting a new background report.

- OPTION 1 <u>FAX the request</u> to <u>940-891-1910</u> or <u>877-277-3829</u>
 Note that if you need us to verify employment and/or education, we will need a copy of their resume/application to gather information from, in addition to the signed release!
- OPTION 2 UPLOAD to our website see instructions below
- OPTION 3 Order ONLINE see instructions below
- OPTION 4 Order using AppMagic see separate instructions for AppMagic



Go to www.assetcontrol.net

On the right side of the screen, Click on "Client Login"







Enter your Username (which is always a number) and your Password. If you do not know the username and password for your account, contact Asset Control at 940-891-1919 or <u>info@assetcontrol.net</u>

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Please Log In	
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Log In Reset	

OPTION 2 - UPLOAD Documents

After logging in, under the "New Requests" tab, click on the *"File Upload"* link.

Note: there are two File Upload options, you can choose whichever is easiest for you.



Click on "Add Files".

Search your computer for the file(s) you wish to send us, select them, and click "*Start Upload*".

You can send up to 20 files at a time. If you need to send more, simply click on "Add Files" and repeat the process.



You will know that your uploads were successful when the column under status reads 100%.

Once received, Asset Control will begin working on your requests, and as soon as they are processed you will see them listed under "Pending Searches".

Select files			
Add files to the upload queue and click the start button.			
Filename	Status	Size	
John Doe - signed release form.pdf	100%	138 KB	0
John Doe - Application.pdf	100%	138 KB	0
John Doe - Resume.docx	100%	11 KB	0
O Add Files O Start Upload	100% 287 KB		B

Securely upload documents directly to our processing department.

OPTION 3 - order ONLINE

After logging in, under the "New Requests" tab, click on the **"Web Order**" link.

Fill in the blanks with your

applicant's full name,

SSN, DOB, etc.





Directions: If you have your applicant's personal data, enter it below to start a new request. Click "Add Subject" at the bottom of this page to proceed to the next request screen.

Enter ALL previously
used last names in the
" <i>Maiden Name</i> " field.
Enter the applicant's current
and previous Addresses. Then click
"Add Subject"
-

First Name	Last Name	
Middle Name	Maiden Name	
SSN(format - xoox xox xooox)	DoB (format - mm dd yyyy)	

	SAMPLE COMPANY (Vertio 20060 - Clienti D 12)
	Order New Search Directions: Enter specific county/state searches that you need, and/or scroll down to the bottom of this screen and select which search package you require. Click "Save Changes" to proceed to the final review screen.
Scroll down to the section titled: "Searches Requested" and check the boxes for searches you need us to run. You can also include any special notes or instructions to Asset Control in the Comment Section.	Search Artenia for Dee, John Search Ares(s) - by County or Statewide County State or Searches Requested Criminal Criminal Criminal Criminal Criminal SSN Trace Credit History Education History Education History Personal References Other County Criminal
Click on " Save Changes "	Please run our Basic Package, plus Education Verification.

Review your applicant's information for accuracy, and make changes as needed, by either clicking on

Edit Subject Info or Edit Search Info

Once you are sure all Information is correct, click on "**Submit Search**" at the bottom of the screen.

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	Search/Review Directions: Review the this screen to send you Subject Information First Name Middle Name Last Name DOB SSN DL Number: State Employer, Store #	information that you've er ir request directly to Ass t Subject Info John Michael Doe 01/01/2000 123456789 12345678, TX . Finance Dept	itered and click "Submi et Control's processing	t Search" at the bo department.	ittom of
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If you are sure the above information is correct, click below to submit your search. Submit Search

Congratulations! You've submitted your request. If your applicant's Education or Employment needs to be verified, please fax their signed release and resume/application to fax #940-891-1910, or use the "File Upload" link to send them to us securely. (Many schools and companies require a signed release from the applicant before they will provide a verification.)



You will receive an email notification when the background check is complete. For any questions, feel free to contact Asset Control at 940-891-1919.